

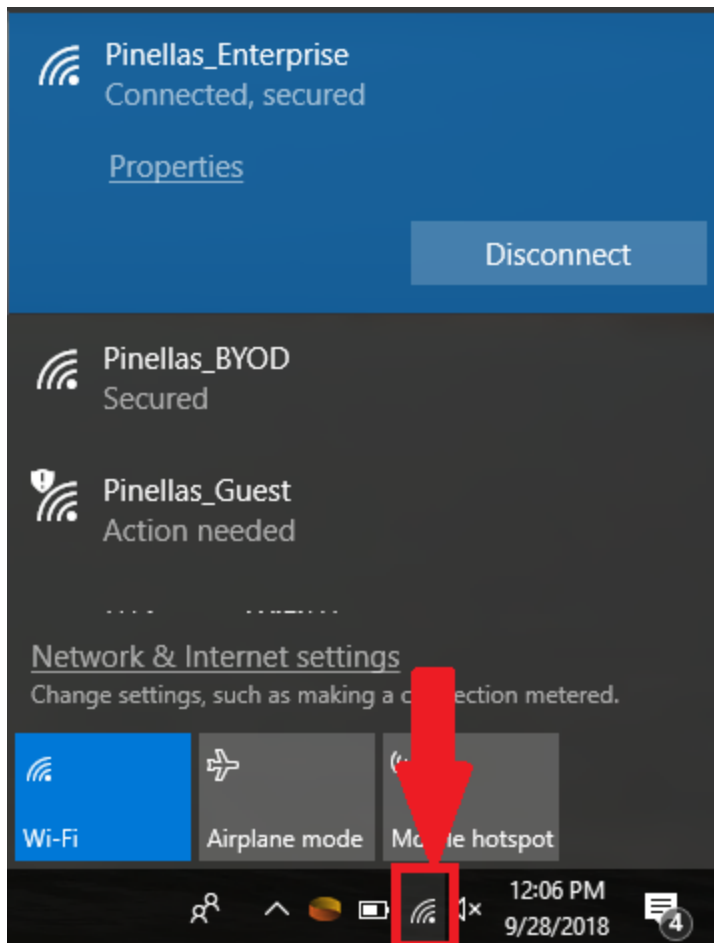
Wireless How-to for Windows 10 Pinellas Enterprise

Windows 10 operating system will require assistance from the Operations Center, please call 453-4357 (453-HELP).

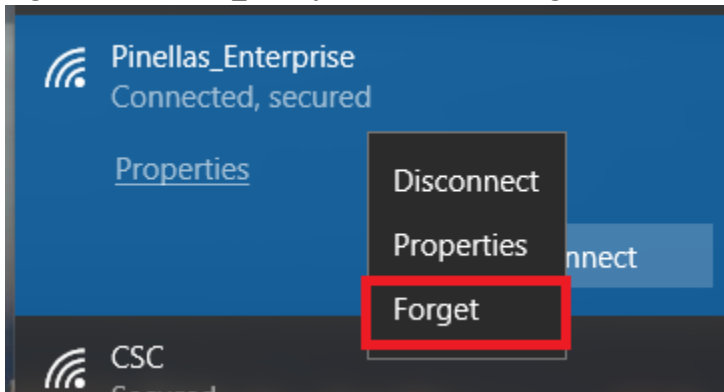
The following procedure is a one-time configuration. This process will install a client certificate on your computer and auto-configure your wireless profile.

If this is the first time you have onboarded to the county Enterprise Wireless Network, skip to step 2.

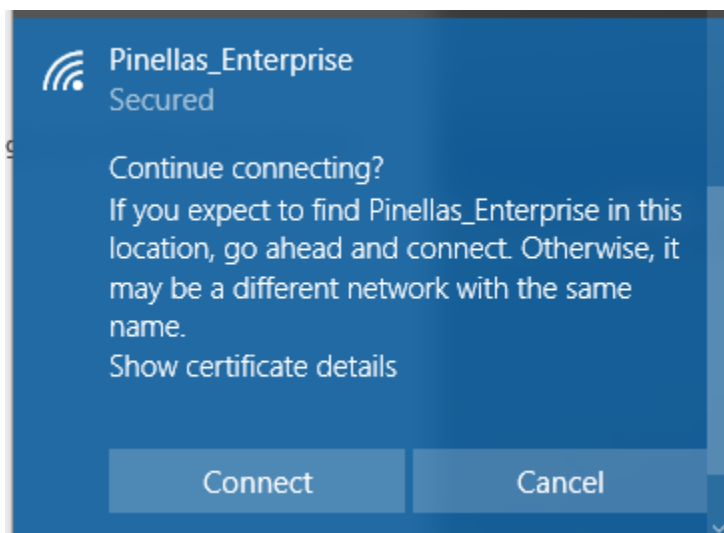
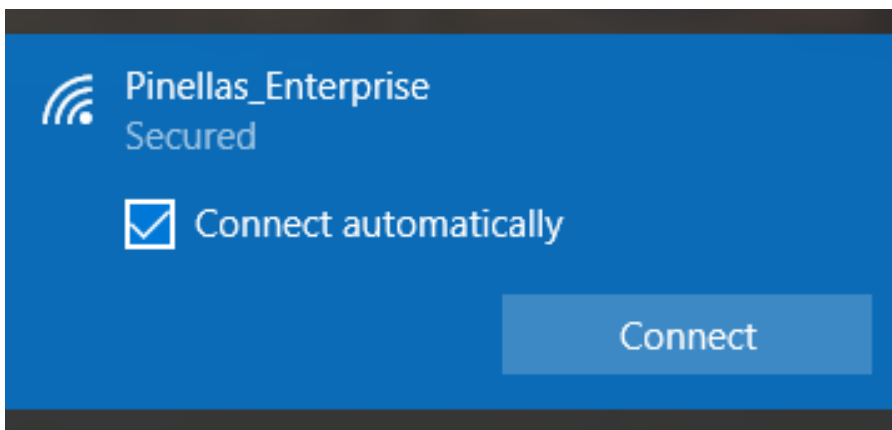
1. Click the Wireless Icon on the taskbar near the clock.



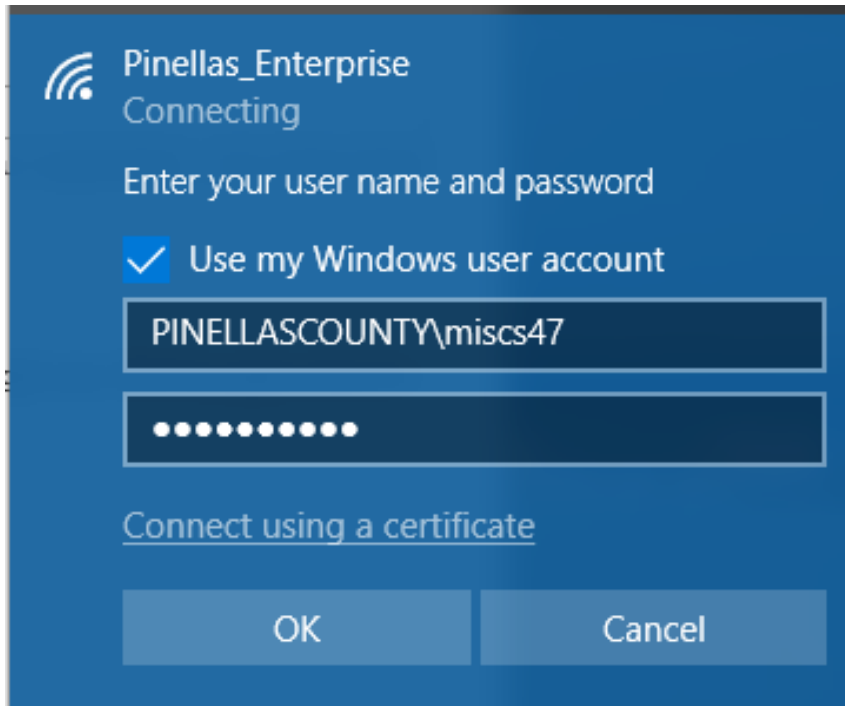
2. Right Click Pinellas_Enterprise and select Forget



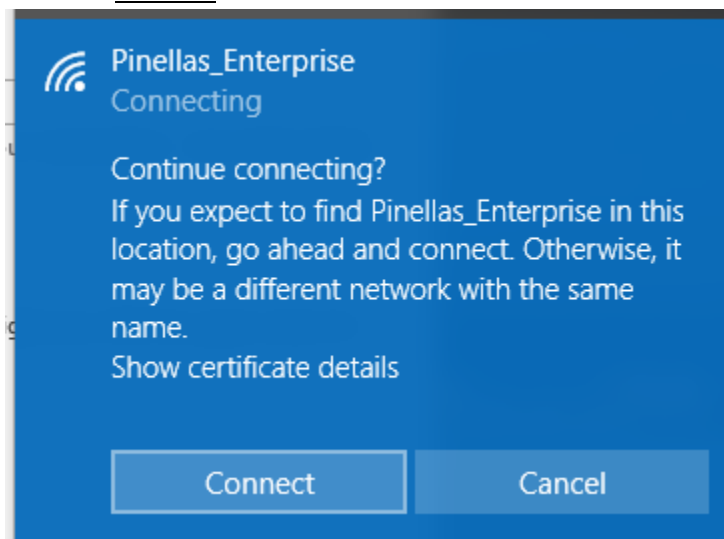
3. Turn off your wireless by using the button on your laptop, wait 30 seconds and turn it back on with the same button.
4. Click the wireless icon on your taskbar.
5. Click the Pinellas_Enterprise SSID and click the Connect button twice.



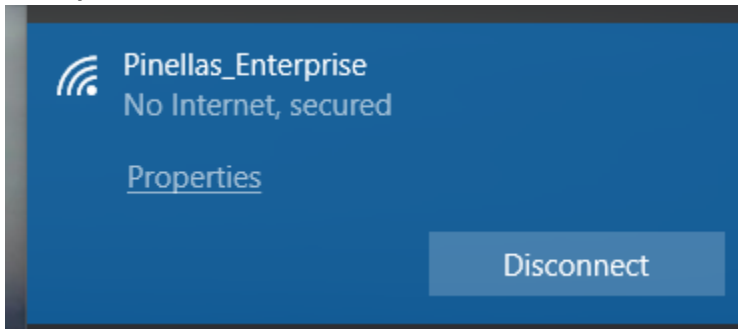
6. Check the box and enter your county credentials and click the OK button.
Note: The user information and password fields should auto-populate.
If they don't enter your credentials as needed.



7. Click the Connect button on the window that follows.

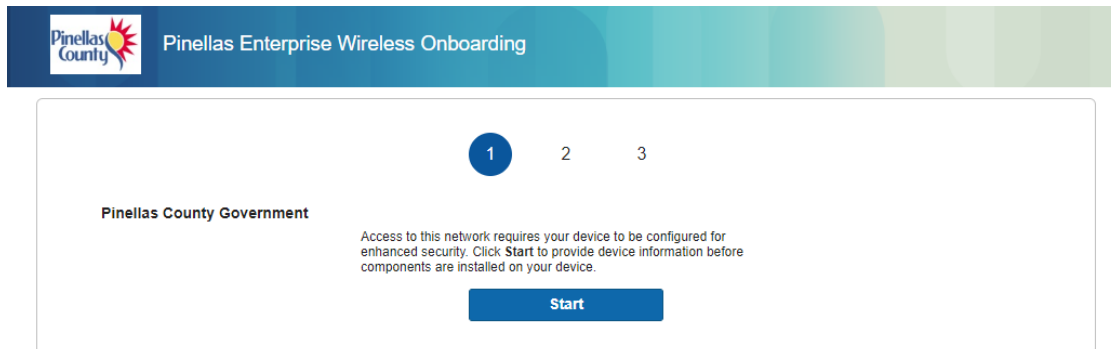


8. Once you are connected as shown below, the default web browser should launch.



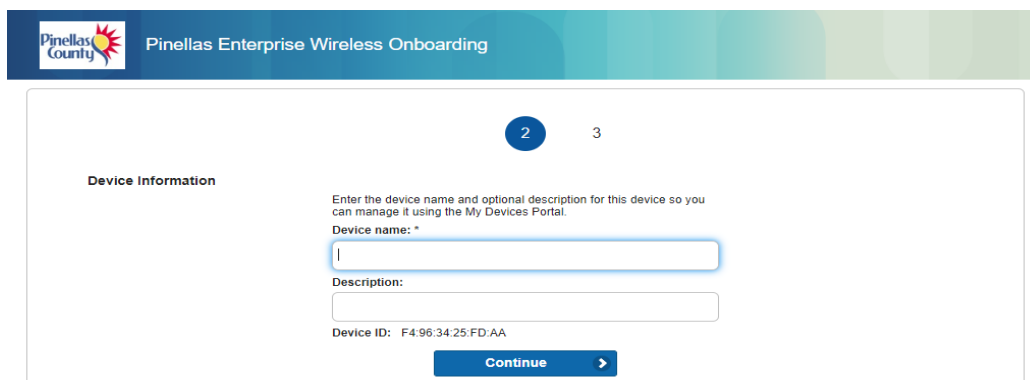
9. You will be redirected to a webpage with the following dialog.
Click Start.

*If the redirect fails and you do not see the webpage below, enter <http://1.1.1.1> into the address field of your browser.



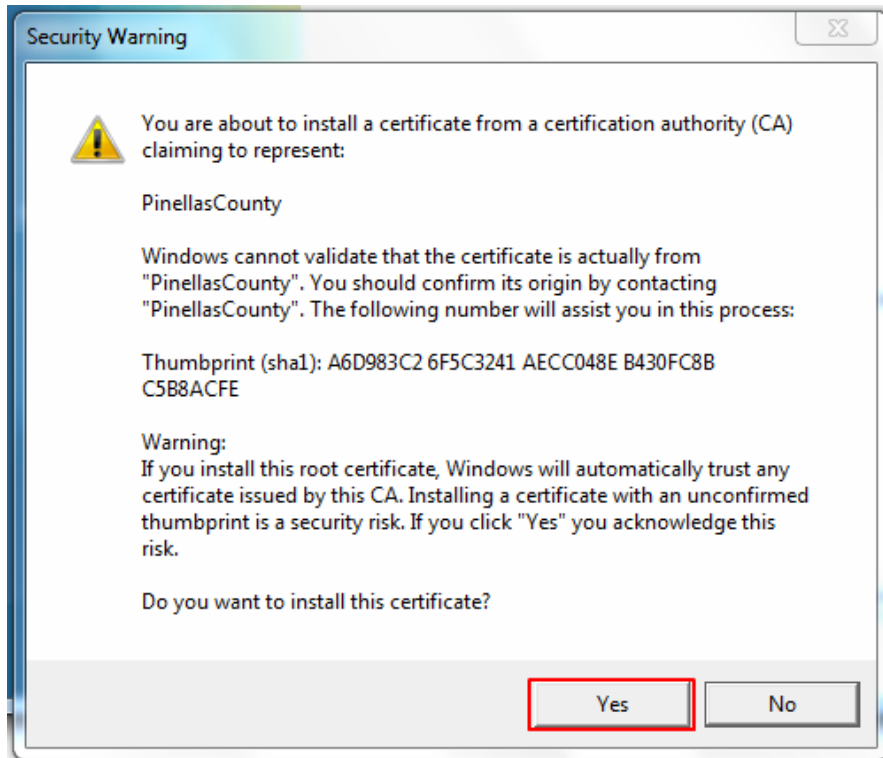
10. Enter your user ID as the Device Name and a simple description of the device you are connecting with as a description.

11. Click the Continue button.



12. Say Yes to the installation of any certificates.

NOTE: If you are prompted to delete a previous certificate first, confirm the deletion by clicking Yes.



You may now click exit. The configuration is complete!



If any issue should occur please contact the Operations Center for assistance at 3-4357 (3-HELP)