

AUTOMATIC BANK PAYMENT AUTHORIZATION

Please detach and return this portion.

I (We) hereby authorize PCU to automatically initiate debit entries (charges) to my bank account (and for my bank to accept and post such debit entries) indicated below for the payment of all bills rendered to me by PCU.

I (We) understand that PCU will continue to render a bill at least 21 days before my bank account is to be charged and that PCU may impose a fee in the event a debit entry is not paid by my bank.

I (We) understand this authority will remain in effect until PCU has received notification from me (us) of its termination in such a manner as to afford PCU and Bank a reasonable opportunity to act on it. I (We) have the right to stop payment of charge entries by notifying PCU in writing 7 days prior to the time the account has been charged.

Any erroneous or incorrect charge will be corrected upon notification to PCU. If corrections in the debit account are necessary, it may involve a credit or debit to my account.

Your application will be processed within 24 hours of the date of receipt. Any current balance owed will be deducted on your due date. A message will appear on future bills notifying you of the automatic bank payment.

COMMONLY ASKED QUESTIONS

Q. Is there a charge for the automatic payment?

A. No. Pinellas County Utilities (PCU) does not charge for this service, but a few banks do. Please check with your bank before enrolling in ABP.

Q. How soon does my participation in ABP begin?

A. Confirmation usually takes 24 hours from the time PCU receives your application. If a current balance is due, it will be deducted on your due date. If there is a past due balance owing, it will be deducted immediately. A message will appear on future bills notifying you of the automatic bank payment. You can cancel your participation in the ABP Program by notifying PCU in writing.

Q. When does the money have to be in my bank account?

A. Pinellas County Utilities will debit your account on the due date of the bill. The due date and amount your bank account will be charged is stated on each bill. Your monthly bank statement will show the amount charged on the date of the transaction. If there are insufficient funds in your account on the payment date, your bank will return the automatic payment, just as if you had a check returned for insufficient funds.

NOTE

You may be penalized by both your bank and by Pinellas County Utilities.

Q. What if I have questions about my bill?

A. Just call (727) 464-4000. A customer service representative will be happy to review the bill with you.



Pinellas County Utilities
14 South Fort Harrison Avenue
Clearwater, FL 33756
(727) 464-4000

www.pinellascounty.org/utilities



AUTOMATIC BANK PAYMENT

- Save Check Costs
- Save Time and Money
- Simplify Your Payments

●● A Plan of Convenience Designed for You ●●

HOW DO I SIGN UP?

IT'S Fast & Easy

1. Fill out and sign the authorization form. The name on the utility account must be the same as the name on the bank account.

- The bank transit number is usually the first nine numbers on the bottom left corner of a check

2. Tear off and return the authorization form to:

Pinellas County Utilities
P.O. Box 1780
Clearwater, FL 33757-1780

Or drop it off at our MAIN OFFICE:

- 14 South Ft. Harrison Avenue, Clearwater

Or drop it off at one of our DROP BOX LOCATIONS:

- Pinellas County Government Center
29582 US Hwy 19 N., Clearwater
- Utilities GMD-South, 6730 142nd Avenue, Largo
- City of St. Pete Beach, 155 Corey Avenue

3. Keep the rest of the authorization form for your records.

AUTOMATIC BANK PAYMENT AUTHORIZATION

KEEP THIS PORTION FOR YOUR RECORDS

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Any erroneous or incorrect charge will be corrected upon notification to PCU. If corrections in the debit account are necessary, it may involve a credit or debit to my account.

BANK _____

BANK ACCT. NO. _____

PCU ACCT. NO. _____

DATE _____

IMPORTANT

Your account will be updated within 24 hours of the day PCU receives your application. If a current balance is owed, it will be deducted on your invoice due date. If there is a past due balance owing, it will be deducted immediately. A message will appear on future bills notifying you of the automatic bank payment. PCU currently bills bimonthly and will debit your bank account on alternate months. Should PCU convert to monthly billing, PCU will debit your bank account each month.



Detach Here

UTILITY ACCOUNT NO: _____

NAME: _____
(Please print information as it appears on bill)

MAILING ADDRESS: _____

CITY: _____ STATE: _____

ZIP CODE: _____

PHONE NO. : _____

SERVICE ADDRESS: _____

BANK NAME: _____

TYPE OF ACCOUNT: CHECKING SAVINGS



BANK ROUTING NO. : _____

BANK ACCOUNT NO. : _____

BANK ADDRESS: _____

CITY: _____ STATE: _____

ZIP: _____

BANK PHONE NO. : _____

By signing below, I (we) hereby agree to the terms on the reverse side of this authorization form.

CUSTOMER SIGNATURE: _____

DATE: _____

Detach Here