

Minutes of the Monthly Meeting of the Health Care for the Homeless (HCH) Co-Applicant Board January 14, 2020 | 3:00 pm

Location of Meeting:

Juvenile Welfare Board
14155 58th Street North
Clearwater, FL 33760

Present at Meeting:

Danielle Husband (phone), Lauren Grimsland, Sandra Grosvenor, Helen Rhymes, Sheila Lopez (phone), Jennifer Post (phone), Dianne Clarke, and Jessica Longo¹². Staff and community members present: Elisa DeGregorio, Jennifer Black, Lauren Koen, Melissa Van Bruggen (phone), Rhonda O'Brien (phone), Carol Caruso, Ellen Block, and Meghan Lomas. (¹Consumer, ²Late Arrival)

The regular meeting of the HCH Co-Applicant Board was called to order at **3:08 pm**.

I. Chairman's Report

1. Conflicts of Interest:

No conflicts of interest declared.

2. Approval of Minutes:

The Board reviewed the minutes from the December meeting. A motion to approve the minutes was made by Sheila Lopez, which was seconded by Helen Rhymes. The Board **unanimously approved** the minutes.

3. Co-Applicant Board – New Members/Recruitment:

No updates this month.

4. Medical Executive Committee Minutes:

Rhonda shared there was one new appointment for this month. The Medical Executive Committee was done through email and responses from all member of the committee were received. The Committee recommended to approve Lauren Koen for clinical privileges. A motion was made to accept the recommendations of the Medical Executive Committee by Lauren Grimsland, which was seconded by Helen Rh. The Board **unanimously approved** the motion.

5. Unfinished Business/Follow-Up:

None at this time.

II. Governance/Operations

1. Tarpon Springs Shepherd Center:

Carol Caruso and Ellen Block came to discuss the upcoming opening of the Hope Center. The Tarpon Springs Shepherd Center has a food pantry and provide homeless outreach. In a few months Hope Center will be opening and providing: lunch/dinner meals, showers, and laundry services. The Hope Center is looking to provide clients an array of services in this one site. "360 Health" will address client's physical needs, mental health, employment programs, job readiness, and resume building. These services will be addressed through partners. The center has a mental

health counselor (Carol). Looking for the van to help support the health care needs of the clients seen at the Hope Center. The Shepherd Center is looking to partner with providers. They have a commitment from Morton Plant's Community Nursing Program – Morton Plant received a grant that will provide 8 hours a week of a nurse. The Metro Van provides Hep-C and HIV testing. Individuals help with social security applications for clients to maximize benefits. They provide clothing vouchers and hygiene items. Humbly requesting the assistance of the MMU van to enhance the array of services.

Elisa noted in 2017 the Board did a Pilot for 3 months. 9 patients in month 1, 2 patients in month 2, and 3 patients in month 3. The Board desired to end the pilot due to the low turnout. Dianne shared the HCH program has numbers to be met and requested assistance in understanding.

Monday through Sunday they have the homeless coming for lunch and dinner services - approximately 25 individuals. Thursday morning's USF provides a nutrition program for the homeless clients.

Anticipate a March opening. This will be attached to the Outreach Center and thrift store. Helen sought clarification regarding the 25 people (25 @ lunch and 25 @ dinner or 25 for both), it was approximately 25 individuals per day. Partner churches are providing the meals.

Dianne requested when the Center is up and running to have the staff determine the numbers and needs of the clients. Elisa inquired about the review of the needs of the clients with regards to where they receive care. Helen shared that St. Vincent DePaul in St. Pete does a similar type program available re: services. They may be a good resource. Pinellas County has two health programs, PCHP and HCH. We can assist with eligibility for these programs. The responsibility of the Board is to assist with the scheduling component.

Lauren inquired about housing assistance. Referrals depending upon the individual/family needs.

2. HRSA Site Visit – July 14-16, 2020:

To accommodate the reviewers in July, we will need to change the Board meeting to ensure the reviewers have an opportunity to meet with the reviewers. The meeting will be Wednesday, July 15th from 3:00 to 5:00 pm.

3. Staffing/Vacancies Update:

Jennifer shared there is no change since last month. Still recruiting for two Sr. Clerk and one LPN position.

4. MMU/Bayside Clinic Calendar:

Termite tenting happening this weekend (no clinic on Saturday) and closed Monday for MLK. Due to the holiday, the staff meeting is Friday afternoon and there will be no services.

5. Patient Satisfaction Survey Results/Benchmarks:

Jennifer walked through the Client Satisfaction results. She noted there were not many respondents.

III. Fiscal

1. Notice of Awards:

No new NOAs.

2. New Funding Opportunities:

No new funding opportunities.

IV. Clinical

1. **HCH Client Trend Reports:**

Medical: missed the goal by 18 - had 2951 unduplicated patients in 2019 - goal was 2979; the number of qualified medical encounters were down 7234 in 2019 and 7933 in 2018 (-9.6%).

No-Show Rates: 25% for calendar year 2019, highest rate is Bayside @ 28%

Dental: 946 unduplicated patients with 3925 encounters.

V. Other Updates

1. **HCH Monthly Email Newsletter:**

DOH made some changes to the Hep A policy - anyone who came for their first vaccine they will continue to provide the second one at no cost. If the client has certain risk factors (IV drug use, first responder) it is still free.

2. **New Business:**

Meeting Times: Meghan shared a survey sent to the Board regarding their need/desire to change the date and/or time of the Board meeting and requesting alternative sites, if necessary. There were eight (8) total responses, one of which indicated the current date and time were not conducive to their participation at the meetings 75% of the time. It was noted one comment for an alternative location was Metro Wellness. County staff can explore this option, if the Board desires. The board was not interested in changing the meeting time, date, or location at this time.

Strategic Planning: Elisa walked the Board through the working Strategic Plan Document staff and the QI Team have been working on. The Board was presented with the Access portion of the Plan, as the Board previously decided to break the Strategic Planning process across three of their regularly scheduled meetings.

The meeting was adjourned at **5:10 pm**.

The next meeting will be held at **3:00 pm on Tuesday, February 11, 2020, at JWB.**