

Minutes of the Monthly Meeting of the Health Care for the Homeless (HCH) Co-Applicant Board June 9, 2020 | 3:00 pm

Location of Meeting:

The June meeting of the HCH Co-Applicant Board was held by telephone due to the Coronavirus Pandemic affecting the State and Nation. As a result, all votes were conducted by roll call to ensure a clear understanding of the vote.

Phone Call 727-582-2255 | passcode: 718007#

Present at Meeting:

Name	Attendee Type	On Call
Valerie Leonard	Board Member	<input type="checkbox"/>
Dianne Clarke	Board Member	<input checked="" type="checkbox"/>
Lauren Grimsland	Board Member	<input checked="" type="checkbox"/>
Sandra Grosvenor	Board Member	<input checked="" type="checkbox"/>
Lt. Zachary Haisch	Board Member	<input checked="" type="checkbox"/>
Danielle Husband	Board Member	<input checked="" type="checkbox"/>
Valerie Leonard	Board Member	<input type="checkbox"/>
Sheila Lopez	Board Member	<input checked="" type="checkbox"/>
Jennifer Post	Board Member	<input checked="" type="checkbox"/>
Helen Rhymes	Board Member	<input checked="" type="checkbox"/>
Maxine Booker	Board Member	<input type="checkbox"/>
Michael Roscoe – AHCA	Board Member	<input checked="" type="checkbox"/>
Ellen Block	Board Member	<input checked="" type="checkbox"/>
Kathy Nuemann*	Board Member - Alternate	<input type="checkbox"/>
Sandnes Boulanger	Board Member - Alternate	<input type="checkbox"/>
Melissa VanBruggen	Staff/Community Member	<input checked="" type="checkbox"/>
Rhonda O'Brien	Staff/Community Member	<input checked="" type="checkbox"/>
Dr. Chitra Ravindra	Staff/Community Member	<input type="checkbox"/>
Karen Yatchum	Staff/Community Member	<input checked="" type="checkbox"/>
Elisa DeGregorio	Staff/Community Member	<input checked="" type="checkbox"/>
Meghan Westbrook	Staff/Community Member	<input checked="" type="checkbox"/>
Lisa Carrillo	Staff/Community Member	<input checked="" type="checkbox"/>
Gerni Oster	Staff/Community Member	<input checked="" type="checkbox"/>
Lauren Koen	Staff/Community Member	<input type="checkbox"/>
		<input type="checkbox"/>

*Kathy attempted to call in but was locked out due to some technical challenges with the call-in line.

The regular meeting of the HCH Co-Applicant Board was called to order at **3:04 pm**.

I. Chairman's Report

1. Conflicts of Interest:

No conflict of interests at this time.

2. Approval of Minutes:

Motion/Vote to accept the Co-Applicant Board Minutes from the meeting on May 12, 2020:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The motion was **unanimously** approved.

3. Co-Applicant Board – New Members/Recruitment:

Two members terms have expired Sandra Grosvenor's term expired in March 2020 for which Elisa apologized this was previously overlooked and requested that a motion be backdated. Jenn Post's term was up in May 2020.

Danielle Husband motioned to approve Sandra's second term from March 2020 through February 2022. Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Lt. Zachary Haisch	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The motion to approve Sandra's term from March 2020 through February 2022 **passed** 9-0 with one member abstaining from the vote.

Lt. Haisch motioned to approve Jenn Posts' second term from June 2020 through May 2022.

Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The motion to approve Jenn Post’s second term from June 2020 through May 2020 passed 9-0 with one member abstaining from the vote.

Officers – Elisa DeGregorio shared the description of the positions from the Bylaws. Dianne Clarke inquired who the current officers were. Elisa shared Richard Peete was the Chair, Valerie Leonard was the Vice Chair and Dianne Clarke was the secretary.

Chair – A motion to nominate Lauren Grimsland as the Chair for 2020 through 2022 was made by Lt. Haisch and seconded by Shelia Lopez. Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Board **approved** Lauren Grimsland as the Chair for 2020 through 2022 by a vote of 9-0 with one member abstaining.

Vice Chair – Lt. Haisch made a motion to nominate Sheila Lopez as Vice Chair, which was seconded by Jenn Post. Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Board **approved** Sheila Lopez as Vice Chair for 2020 through 2022 with the vote of 9-0 with one member abstaining.

Secretary – Sheila Lopez motioned to nominate Lt. Haisch for the position of secretary from 2020 through 2020, Lauren Grimsland seconded the motion. Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Board **approved** Lt. Zachary Haisch as Secretary for 2020 through 2022 with a vote of 9-0 with one member abstaining.

Potential new members. Karen Yatchum spoke that during the emergency management workgroups that she has participated on recently she noted that the HCH Co-Applicant Board is not really connected to the Homeless Leadership Alliance. She felt it was a gap on the Board considering the target populations being the same. She reached out to Susan Myers (alternate) and Susan Finlaw-Dussault (member). Both indicated they would love to join. They will submit the applications to Karen and join the July meeting.

4. Medical Executive Committee Minutes:

Rhonda O'Brien shared that due to a schedule conflict the committee met via email. The request for clinical privileges for Initial appointment for 1 dental hygienist was approved by the Medical Executive Committee on 5/28/20.

Motion to accept the Medical Executive Committee recommendations dated 05/28/2020.

Motion/Vote to accept:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dianne Clarke	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Board **unanimously approved** and accepted the Medical Executive Committee recommendations.

5. Unfinished Business/Follow-Up:

None

II. Governance/Operations

1. Tarpon Springs Shepherd Center – Formal Request for MMU Visits

Karen Yatchum shared a letter sent to Susan Myers and herself from the executive director of the Tarpon Springs Shepherd Center. Page 15 of the packet is a copy of the letter. Karen requested Board discussion regarding what they would like to see if this was to occur. Lt. Haisch inquired if the van was previously going to Tarpon. Karen indicated that yes, this place was traveled to prior to Karen’s time. Lt. Haisch inquired about how to be certain that the van can sit for 4 hours and get more than 2 clients? Ellen indicated her understanding was the van came in 2017 and the numbers were in the mid-twenties or low-thirties. She shared the center has changed in 2020. The HOPE Center will be opening up in the next few months. It will provide showers, laundry facilities, and congregate feeding on-site. They provide a hot-meal at least once-per-day. The numbers have increased dramatically in the number of clients coming in for these services since COVID. As of last Monday, Tarpons Springs Shepherd Center moved all of the community kitchen feeding to the Hope Center parking lot until they receive their certificate of occupancy.

In early March the community kitchen averaged 30-50 people, in April they were 50 to 75, and just last week they were running over 100 people per day. In addition, services and outreach are increasing to this population. Ellen is very confident that even without the COVID concern, the Shepherd Center would still have an increase in these numbers. They are also working with a BayCare Navigator to get Blue Cards to the clients. Ellen is confident based on the numbers they have seen in the past 10 weeks she is the center will have individuals coming to the van to seek medical care.

Karen noted there are a few things for consideration. Prior to the van going to any facility, Pinellas County Risk is required to visit the site where the van will park. Karen also noted this was to be our measurement year, COVID has impacted that. We have not heard back from HRSA on what to expect with respect to those numbers and the COVID impact. Also, the scheduling needs to be taken into consideration regarding regularity in the visits to provide care in a timely fashion to provide on-going care, not just a one-time visit.

Michael Roscoe asked if part of the request if there are any specifics to the frequency at the site? Not a specific frequency requested by the Shepherd Center, but Melissa indicated it is a balance of what site do we “take-away” from – at minimum every other week/twice per month to ensure labs,

medications, and follow-up. Ellen noted the tie-in with the Navigator is essential. The scheduling to coincide with the Navigator to ensure the cards are provided/connected prior to the visit.

Helen Rhymes asked if there is an idea of what site we might take away from at the moment and which site did we take away from previously. Meghan shared it was previously the Clearwater Soup Kitchen, which was inaccessible due to construction and the van was at HEP full-time during the time. The van was away from the site once-per-month to be in Tarpon.

Karen shared that with COVID funding the health center is looking to add virtual rooms, possibly throughout the County – could include the Tarpon DOH – this may be a compliment to the program to keep in mind. Karen asked the Board, what information would they like us to come back with for a decision.

Danielle discussed with Tarpon being so close to the County line – she inquired if that would be a problem. Ellen believes 95% of the clients they see are Pinellas County residents.

Rhonda (DOH) asked if there is any data on the proportion of the individuals, they are seeing that would need medical care through the MMU van? i.e., do they have VA benefits they are eligible/connected to? Ellen can provide that information.

Helen asked if Ellen has a day in mind or even frequency. Ellen doesn't want to over-ask given that her ask takes away from another site. She feels that one day per week or every other week would be very suitable. She asked for however much time they could get. Ellen stated she has really worked hard the past 6 months to get clients connected to health care and she believes her success is a 50% connection rate. She would say in addition to those folks, the BayCare Navigator will be integrated into the health care program. Helen asked if the population was so transient that if the van was weekly or bi-weekly if there would be any concern over not being able to treat the client - she asked if Ellen is seeing the same people all the time? Yes, she is seeing the same people – they are on a first name basis with these clients. COVID has brought new faces. She noted that word of mouth has brought all sorts of new faces in the homeless population and families – during the times of free bus rides homeless from across Pinellas made it to the Center.

Lauren assumed since HEP has the lowest numbers they would take the hit. She also noted there is a DOH staff meeting that would interfere with that. Melissa – DOH can look at the day for the staff meeting. It was always Monday due to lower volume on this day, but if there is a need to change it they could accommodate.

Karen asked if the Board would like staff to proceed with collecting information for a vote for next month. Information to include potential schedule, risk review, etc.

Melissa asked if there were a space at the site inside if the van were to breakdown again. Ellen stated there is a space at the Hope Center – dedicated Office Space for medical needs and a designated area in their outreach area.

A motion was made to have staff review and provide a potential schedule for next month.
Motion/Vote:

Member/Alternate	Motion	Second	Yay Vote	Nay Vote	Abstain
Lauren Grimsland	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lt. Zachary Haisch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Danielle Husband	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheila Lopez	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer Post	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen Rhymes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Michael Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ellen Block	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dianne Clarke	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The motion **passed** 8-0 with one member abstaining.

6. Staffing/Vacancies Update:

Melissa VanBruggen reported that interviews for Program Manager were this week and they have an identified candidate for whom they are doing backgrounds checks, etc. She is still working on a few positions they hope to have filled soon.

7. MMU/Bayside Clinic Calendar:

Melissa VanBruggen noted Bayside’s hours are normal for June. For the MMU, the van is still down due to some mechanical issues. There is no ETA yet as to when repairs will be completed. Current issues include: A/C, generator, and awning need to be fixed. When the van is ready, MMU will be back at ARC, HEP is ready too, and SVdP is ready as soon as the MMU is operational again.

8. Patient Satisfaction Survey Results/Benchmarks:

Gerni Oster presented the results from the 12 established patient surveys collected noting that everything was always, except for #2 – afterhours call was at 89% but still over goal - and #9 – info provided = 92% still over goal.

Gerni reported that five (5) new patient surveys were collected - all Yeses.

III. Fiscal

1. Notice of Awards:

No new notices of awards.

9. New Funding Opportunities:

No new opportunities at this time.

IV. Clinical

1. COVID-19 & Homeless:

Melissa introduced Moe. Melissa shared one item COVID funding is being utilized for was hiring Moe – “Moe” Mohamad Hallock – provides guidance to emergency shelters, congregate sites, and jails where the transmission of COVID and respiratory diseases can be easily spread, Moe will be assisting these sites by providing ways these can be mitigated. Ensure infection control is up to snuff to ensure they are preventing infections.

Melissa shared regarding COVID Pinellas is seeing an increase in cases but is also expanding testing. Although she noted there is an increase in positivity trends. Noted increases in the homeless population as well. The homeless to hotel flow has been increasing – this has shifted to positive cases from pending results. Moe will be helping to focus on COVID. She noted that while shelters and facilities have been doing some screening – she indicated that some of that is still focused on the initial symptoms shared by the CDC for screening. She noted the CDC has expanded symptoms and now include: fever, cough, shortness of breath, fatigue, muscle or body aches, headaches, new loss of taste/smell, sore throat, congestion, runny nose, nausea/vomiting, and/or diarrhea. She shared that HLA was updating this in their system. HLA should be pushing this out and possibly scheduling a call on the books. Sheila noted an email should suffice. Melissa noted to keep up to date with the CDC guidance as these things are rapidly changing.

Melissa shared DOH Pinellas got a large shipment of cloth masks – Moe will be taking those out to sites for staff and/or clients.

10. HCH Client Trend Reports

- **Medical:**

Gerni shared the numbers are still low due to COVID. 1,240 total unduplicated patients for the year. Limited the schedule to maintain social distancing, although services are back to the full range of services, just appointments are limited and spaced out more.

- **No-Show Rates:**

The May No-Show rate (Bayside only) was reported at 14% compared to 26% in 2019

- **Dental:**

The May Dental report showed 54 dental patients at Bayside. Melissa shared dental services are still fairly limited. They are slowly rolling out testing as they are able to issue N95 masks, but they are limited.

V. Other Updates

1. HCH Monthly Email Newsletter:

Elisa DeGregorio provided a copy of the June Newsletter. Nothing new, continue to push out any new resources available.

11. New Business:

No new business.

Elisa DeGregorio noted that the next meeting was schedule for a Wednesday to accommodate the site visit, we will go back to the normal Tuesday, July 14th.

The meeting was adjourned at **4:10 pm**.

The next meeting will be held at **3:00 pm on Tuesday, July 14, 2020**.