# Minutes of the Monthly Meeting of the Health Care for the Homeless (HCH) Co-Applicant Board April 12, 2022, 3:00 p.m.

# **Location of Meeting:**

The April meeting of the HCH Co-Applicant Board was held by Microsoft Teams/telephone due to the Coronavirus Pandemic affecting the State and Nation. As a result, all votes were conducted by roll call to ensure a clear understanding of the vote.

# **Present at Meeting:**

| Name                         | Attendee Type            | On Call     |
|------------------------------|--------------------------|-------------|
| Lauren Grimsland             | Board Member             | $\boxtimes$ |
| Sandra Grosvenor             | Board Member             | $\boxtimes$ |
| Danielle Husband             | Board Member             | $\boxtimes$ |
| Sheila Lopez                 | Board Member             |             |
| Jen Post                     | Board Member             | $\boxtimes$ |
| Helen Rhymes                 | Board Member             | $\boxtimes$ |
| Maxine Booker                | Board Member             | $\boxtimes$ |
| Susan Finlaw-Dusseault       | Board Member             | $\boxtimes$ |
| Carolyn Keough               | Board Member             |             |
| Sgt. Ben Adler               | Board Member             |             |
| Lissette Roscoe              | Board Member             |             |
| Kathy Neumann                | Board Member - Alternate | $\boxtimes$ |
| Sandnes Boulanger, RN, Ph.D. | Board Member - Alternate |             |
| Theresa Jones                | Board Member - Alternate | $\boxtimes$ |
| Lt. Zachary Haisch           | Board Member - Alternate | $\boxtimes$ |
| Victoria Kelly               | Board Member - Alternate |             |
| Dominique Randall            | Staff/Community Member   |             |
| Melissa VanBruggen           | Staff/Community Member   | $\boxtimes$ |
| Rhonda O'Brien               | Staff/Community Member   | $\boxtimes$ |
| Dr. Chitra Ravindra          | Staff/Community Member   | $\boxtimes$ |
| Gerni Oster                  | Staff/Community Member   | $\boxtimes$ |
| Saad Louaked                 | Staff/Community Member   | $\boxtimes$ |
| Karen Yatchum                | Staff/Community Member   |             |
| Elisa DeGregorio             | Staff/Community Member   | $\boxtimes$ |
| Meghan Westbrook             | Staff/Community Member   |             |
| Lisa Carrillo                | Staff/Community Member   | $\boxtimes$ |
| Jodi Groth                   | Staff/Community Member   |             |
| Clark Scott                  | Staff/Community Member   | $\boxtimes$ |
| Tim Burns                    | Staff/Community Member   |             |
| Krista McIlhaney-Issacs      | Staff/Community Member   | $\boxtimes$ |
| Matthew DiFiore              | Staff/Community Member   | $\boxtimes$ |
| Joshua Barnett, Ph.D.        | Staff/Community Member   | $\boxtimes$ |
| Corrennia Jackson-Price      | Guest                    | $\boxtimes$ |
| Samuel Picard                | Guest                    | $\boxtimes$ |
| Tianna Audet                 | Guest                    | $\boxtimes$ |

| Demetrius Williams | Guest | $\boxtimes$ |
|--------------------|-------|-------------|
| Christa Bruning    | Guest | $\boxtimes$ |

The regular meeting of the HCH Co-Applicant Board was called to order at 3:04 p.m.

# 1. Chairman's Report

# a. **Declaration of Conflicts of Interest**

None

# b. **Approval of Minutes**

Motion/Vote to accept the Co-Applicant Board Meeting Minutes from March 8, 2022:

| Member/Alternate        | Motion      | Second      | Yay Vote    | Nay Vote | Abstain |
|-------------------------|-------------|-------------|-------------|----------|---------|
| Lauren Grimsland        |             |             | $\boxtimes$ |          |         |
| Sandra Grosvenor        |             |             | $\boxtimes$ |          |         |
| Danielle Husband        | $\boxtimes$ |             |             |          |         |
| Sheila Lopez            |             |             |             |          |         |
| Jen Post                |             | $\boxtimes$ |             |          |         |
| Helen Rhymes            |             |             | $\boxtimes$ |          |         |
| Maxine Booker           |             |             | $\boxtimes$ |          |         |
| Susan Finlaw- Dusseault |             |             | $\boxtimes$ |          |         |
| Carolyn Keough          |             |             |             |          |         |
| Lt. Zachary Haisch      |             |             | $\boxtimes$ |          |         |
| Lissette Roscoe         |             |             |             |          |         |

The motion was **unanimously** approved.

# c. <u>Medical Executive Committee Meeting Minutes</u>

Rhonda provided an overview of the Medical Executive Committee meeting minutes provided in the Board packet.

Motion/Vote to accept the Medical Executive Committee Meeting Minutes from March 29, 2022:

| Member/Alternate        | Motion      | Second      | Yay Vote    | Nay Vote | Abstain |
|-------------------------|-------------|-------------|-------------|----------|---------|
| Lauren Grimsland        |             |             | $\boxtimes$ |          |         |
| Sandra Grosvenor        |             |             | $\boxtimes$ |          |         |
| Danielle Husband        |             |             | $\boxtimes$ |          |         |
| Sheila Lopez            |             |             |             |          |         |
| Jen Post                |             |             | $\boxtimes$ |          |         |
| Helen Rhymes            | $\boxtimes$ |             |             |          |         |
| Maxine Booker           |             |             | $\boxtimes$ |          |         |
| Susan Finlaw- Dusseault |             | $\boxtimes$ |             |          |         |
| Carolyn Keough          |             |             |             |          |         |
| Lt. Zachary Haisch      |             |             | $\boxtimes$ |          |         |
| Lissette Roscoe         |             |             |             |          |         |

The motion was **unanimously** approved.

# d. Co-Applicant Board – New Members/Renewals/Resignations

None at this time.

## e. Unfinished Business/Follow-Up

None at this time.

# 2. Street Medicine Community Panel Discussion

Dr. Barnett introduced several meeting guests that were invited to share their roles in community health to provide an overview of what services are currently being provided in Pinellas County and help conceptualize what is needed that the street medicine team may be able to provide.

<u>CALL Team:</u> Tianna Audet with Gulf Coast Jewish Family and Community Services is the Clinical Director of the Community Assistance and Life Liaison (CALL) Team, in partnership with St. Petersburg Police Department (SPPD). Demetrius Williams is the Assistant Program Director.

- The CALL team responds to non-emergency calls in their own vehicles do not co-respond with police. The types of calls they respond to for individuals and families include suicidal calls, Marchman acts, juveniles, truancy, and panhandling/homelessness. They also respond to officer referrals in cases where perhaps a domestic dispute unearths a substance abuse issue that the team can assist with. They work closely with the Police Assisting the Homeless (PATH) Team at SPPD as well.
- They have five (5) staff members who are licensed and assist with baker acts, but law enforcement or EMS typically transport to a receiving facility.
- The CALL Team does not do medical interventions. The program is still new, but they would love to see it morph into a one-stop-shop. Having a medical professional and/or legal assistance on the team in the future would be ideal. The PATH Team can assist with basic wound care since they have a nurse that goes out with them once a week.
- Medical issues go to law enforcement and/or EMS first, but the CALL Team does get Marchman calls. Most Marchman are at a level of intoxication that requires medical assistance, so they are taken to the hospital for care. The CALL Team does not respond to overdose calls.
- The City of St. Pete provides funding for Turning Point, so the CALL Team does place individuals
  there, if appropriate. Often times they are full or the client needs medical detox. Will also place
  individuals out of county, if necessary.

**BayCare:** Sam Picard, Community Engagement Coordinator for Behavioral Health

- BayCare has a nurse imbedded in the SPPD PATH Team that goes out once a week to address wound
  care. When the nurse is not with the PATH Team he is working at the hospital.
- Recruiting for positions with street medicine can be challenging. It is helpful to look for someone
  with an EMS background or experience with unconventional services. Salary is key as well...if you
  want someone to do a difficult job you have to pay them well.
- Homeless individuals are often traumatized by the system which is why they do not participate in traditional care. Building trust and rapport with them is essential.
- BayCare funds Evara Health's (formerly known as Community Health Centers of Pinellas) Mobile
  Health Center, who focuses on serving individuals and families who are underserved, low-income,
  uninsured, and underinsured.
- Building on the MMU/Bayside program to include street medicine is certainly a need in the community for the homeless population. Will continue coordinated efforts to ensure we are not being duplicative of dates, locations, services, etc.
- A robust interface is needed to coordinate across all systems that are touching the same people.

• BayCare partners with Operation PAR in the ED for referrals to substance use services.

# 3. Governance/Operations

# a. Policy & Procedure Updates

<u>COVID-19 Vaccine Mandate Policy:</u> Dr. Barnett presented the timeline of the "CMS Interim Final Rule" vaccine mandate application, the economic implications of non-compliance and the policy & procedures that have been drafted for the Board's review to comply with the mandate.

Updated language for the mandate has been placed in the credentialling section of the policy since that is being reviewed by a committee regularly for compliance and presented to the Board for approval. Affected position types are detailed out in the policy, as well as exceptions based on frequency, duration, and scope. Boosters are not a requirement at this time, but the policy has been written to be fluent should that change.

For patient Board members, the policy would only apply to them when they act in their capacity as a Board member, but not as a patient. Since Board meetings are 100% virtual, Board members are not currently affected by the mandate.

**Motion/Vote** to accept the COVID-19 Vaccine Mandate Policy as it is written:

| Member/Alternate       | Motion      | Second      | Yay Vote    | Nay Vote | Abstain     |
|------------------------|-------------|-------------|-------------|----------|-------------|
| Lauren Grimsland       |             |             | $\boxtimes$ |          |             |
| Sandra Grosvenor       |             |             | $\boxtimes$ |          |             |
| Danielle Husband       |             | $\boxtimes$ |             |          |             |
| Sheila Lopez           |             |             |             |          |             |
| Jen Post               |             |             |             |          | $\boxtimes$ |
| Helen Rhymes           |             |             | $\boxtimes$ |          |             |
| Maxine Booker          |             |             | $\boxtimes$ |          |             |
| Susan Finlaw-Dusseault | $\boxtimes$ |             |             |          |             |
| Carolyn Keough         |             |             |             |          |             |
| Lt. Zachary Haisch     |             |             |             |          | $\boxtimes$ |
| Lissette Roscoe        |             |             |             |          |             |

The motion was approved 6-0. Jen Post and Lt. Zachary Haisch abstained from the vote.

# b. Bayside Expansion/MMU Procurement Updates

Elisa DeGregorio provided updates on the Bayside Expansion and MMU Procurement. All feedback for the clinic expansion project has been closed off so the architect can finalize documents and move to the procurement phase within the next two weeks. The County has gone to contract with a vendor for the new MMU, who is currently scoping out the vehicle specs and working on a timeline for production. Both projects are moving forward and we should have more information on updated timelines soon.

# c. Staffing/Vacancies Update

Saad Louaked advised telehealth has been going well. The clinic currently has vacancies for a Medical Assistant and RN for evenings/weekends. The MMU has two openings – RN and family support worker.

The street medicine RN has been hired and will be shadowing tomorrow. They are still looking for a family support worker and APRN. Dr. Barnett added that we are working to complement the street medicine team with positions that make the most sense. For example, having a counselor on staff might help support the medical side of care.

#### d. MMU/Bayside Clinic Calendar

Saad Louaked shared the MMU has been in service and is currently maintaining the same hours. The van will not be at HEP on Monday 4/18/22 due to the DOH staff meeting.

## 4. Fiscal

#### a. Financial Report

Clark Scott presented the financial report through March 30, 2022, that was included in the Board packet. Dr. Barnett added that Medicaid revenue has historically been low, so he is setting a meeting with HRSA to discuss requesting a waiver.

# b. Notice of Awards

Elisa DeGregorio presented three notices of award that were provided in the Board packet for review. All three formally update the Project Director designation from Karen Yatchum to Dr. Barnett for the grants that are funding the Bayside Expansion Project. There is no budgetary impact.

Motion/Vote to accept the three notices of award:

| Member/Alternate        | Motion      | Second      | Yay Vote    | Nay Vote | Abstain |
|-------------------------|-------------|-------------|-------------|----------|---------|
| Lauren Grimsland        |             |             | $\boxtimes$ |          |         |
| Sandra Grosvenor        |             |             | $\boxtimes$ |          |         |
| Danielle Husband        |             |             | $\boxtimes$ |          |         |
| Sheila Lopez            |             |             |             |          |         |
| Jen Post                |             |             | $\boxtimes$ |          |         |
| Helen Rhymes            | $\boxtimes$ |             |             |          |         |
| Kathy Neumann           |             |             | $\boxtimes$ |          |         |
| Susan Finlaw- Dusseault |             | $\boxtimes$ |             |          |         |
| Carolyn Keough          |             |             |             |          |         |
| Lt. Haisch              |             |             | $\boxtimes$ |          |         |
| Lissette Roscoe         |             |             |             |          |         |

The motion was **unanimously** approved.

# c. **New Funding Opportunities**

None at this time.

## 5. **Clinical**

#### a. **HCH Client Trend Reports**

Gerni Oster presented the March 2022 client trend reports for medical and dental, provided in the Board packet:

# • Medical:

- Unduplicated Patients
  - 230 total; 153 of those were at Bayside
- Qualified Medical Encounters

467 total; 321 of those were at Bayside

#### Dental:

- Unduplicated Patients
  - 178 total; 145 of those were at Bayside
- o Encounters
  - 273 total; 220 of those were at Bayside

# b. **Quality Improvement Update**

- Vaccine Dashboard Matthew DiFiore presented the dashboard that was provided in the Board packet.
- **High Need/High Utilizer** Dr. Barnett shared that we are working on taking a deeper look at the high need/high utilizers to determine who is hitting the system and where. It might require some structural changes to do something more/different to bring in and keep clients from going to ED for their care.

#### 6. New Business

No new business to report.

### 7. **Project Director Updates**

Dr. Barnett shared Elisa DeGregorio was recognized by administration and the Board of County Commissioners today for the great work she and her team does to bring in grants. Congratulations!

The meeting was adjourned at 4:26 p.m.

The next meeting will be held at 3:00 p.m. on Tuesday, May 10, 2022, via Microsoft Teams.