



Pinellas County Community Survey 2023

What the Community Said and What Pinellas County is Doing

The County conducted a nationally-benchmarked, representative survey to hear from members of the community. The complete report of results is available at pinellas.gov/national-community-survey.



9 in 10
RESIDENTS RATE
PINELLAS COUNTY
AS A GREAT
PLACE TO LIVE



It's a good place to live.

Nearly 9 in 10 residents gave excellent or good ratings to Pinellas County as a place to live. 85% expect to live here for the next five years.

WHAT WE'RE DOING

- ▶ Keeping a sound budget with minimal debt.
- ▶ Reducing excessive liens and demolishing unsafe properties.
- ▶ Investing in behavioral health and other services for those in need.

Service is good, and trust in line with national averages.

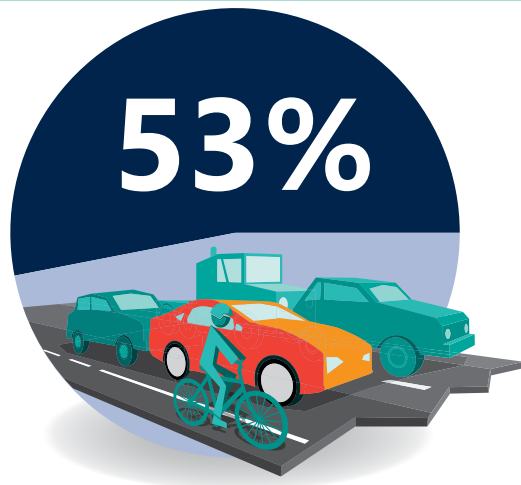
More than 7 in 10 gave excellent or good marks to overall customer service by County employees and public information services. More than half of respondents have strong overall confidence in Pinellas County Government. This is similar to national averages, which declined during the COVID-19 years.

WHAT WE'RE DOING

- ▶ Collaborating with residents to develop a new strategic plan.
- ▶ Building staff skills in public engagement.
- ▶ Improving online user experiences and feedback.



7 in 10
GAVE EXCELLENT
OR GOOD MARKS TO
CUSTOMER SERVICE



53% rate transportation system as good or excellent. Most strongly support additional investment.

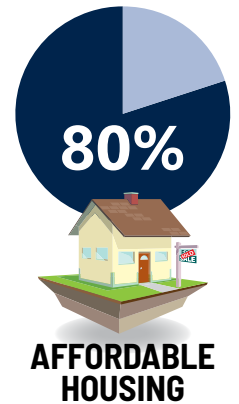
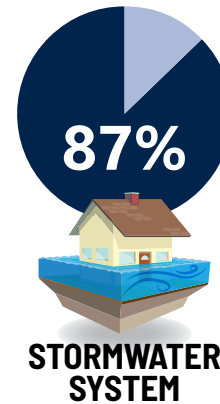
While transportation ratings were mainly on par with national averages, ease of travel by car, ease of public parking and traffic flow on major streets fell below the national average. Residents expressed support for additional investments in transportation-related projects, especially improvements to traffic mitigation, roadways and pedestrian infrastructure.

WHAT WE'RE DOING

- ▶ Dedicated property tax funds to eliminate the backlog of sidewalk repairs in 2023.
- ▶ Stabilized and increased funding dedicated to enhancing maintenance of roads, bridges, and other transportation infrastructure.
- ▶ Installing additional technology to reduce congestion on roads.

Residents place a high priority on investments in water systems and housing affordability.

90% of residents said investments in water and sewer systems are essential or very important, and 87% said the same about stormwater systems. 80% said that investing in housing affordability was essential or very important.



WHAT WE'RE DOING

- ▶ Launching four new programs to reduce inflow, infiltration, and sanitary sewer overflows.
- ▶ Investing in living shorelines, beach nourishment, drainage system maintenance and other floodplain management efforts to drive flood insurance savings.
- ▶ Collaborating with cities on an affordable housing action plan to increase housing options.



How you can get involved

Learn more about your County, how it is governed, and how you can get involved.

- ▶ Explore the Citizen's Guide to the Budget.
- ▶ Report issues using the **SeeClickFix** app or by calling the County at (727) 464-8900.
- ▶ Volunteer with the County or your local community.
- ▶ Read the Strategic Plan and participate in future community surveys.



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pinellas.gov/national-community-survey
pinellas.gov/strategicplan