

# Minutes of the Monthly Meeting of the Health Care for the Homeless (HCH) Co-Applicant Board July 11, 2023, 3:00 p.m.

## **Location of Meeting:**

*The July meeting of the HCH Co-Applicant Board was held by Microsoft Teams/telephone due to the Coronavirus Pandemic affecting the State and Nation. As a result, all votes were conducted by roll call to ensure a clear understanding of the vote.*

## **Present at Meeting:**

<b>Name</b>	<b>Attendee Type</b>	<b>On Call</b>
Edi Erb	Board Member – Chairperson	<input checked="" type="checkbox"/>
Christa Bruning	Board Member – Secretary	<input checked="" type="checkbox"/>
Sandra Grosvenor	Board Member	<input type="checkbox"/>
Jen Post	Board Member	<input checked="" type="checkbox"/>
Maxine Booker	Board Member	<input type="checkbox"/>
Victoria Kelly	Board Member	<input checked="" type="checkbox"/>
Lisette Roscoe	Board Member	<input type="checkbox"/>
Carolyn Keough	Board Member	<input checked="" type="checkbox"/>
Joe Pondolino	Board Member	<input type="checkbox"/>
Sgt. Eddie Hillmon	Board Member	<input checked="" type="checkbox"/>
Avery Slyker	Board Member	<input checked="" type="checkbox"/>
Kathy Neumann	Board Member – Alternate for Maxine B.	<input checked="" type="checkbox"/>
Sandnes Boulanger	Board Member – Alternate for Carolyn K.	<input type="checkbox"/>
Lt. Zachary Haisch	Board Member – Alternate for Sgt. Hillmon	<input type="checkbox"/>
Carly Pannella	Board Member – Alternate for Victoria K.	<input type="checkbox"/>
Abbey Collins	Board Member – Alternate for Christa B.	<input checked="" type="checkbox"/>
Dominique Randall	Staff/Community Member	<input checked="" type="checkbox"/>
Melissa VanBruggen	Staff/Community Member	<input checked="" type="checkbox"/>
Rhonda O'Brien	Staff/Community Member	<input checked="" type="checkbox"/>
Dr. Patrick Agdamag	Staff/Community Member	<input checked="" type="checkbox"/>
Gerni Oster	Staff/Community Member	<input type="checkbox"/>
Elisa DeGregorio	Staff/Community Member	<input type="checkbox"/>
Lisa Carrillo	Staff/Community Member	<input checked="" type="checkbox"/>
Jodi Groth	Staff/Community Member	<input checked="" type="checkbox"/>
Clark Scott	Staff/Community Member	<input type="checkbox"/>
Tim Burns	Staff/Community Member	<input type="checkbox"/>
Krista McIlhaney-Issacs	Staff/Community Member	<input type="checkbox"/>
Matthew DiFiore	Staff/Community Member	<input type="checkbox"/>
MaryEllen Dennis, Ph.D	Staff/Community Member	<input checked="" type="checkbox"/>
Joshua Barnett, Ph.D	Staff/Community Member	<input checked="" type="checkbox"/>
Wendy Katz	Staff/Community Member	<input checked="" type="checkbox"/>
Diana Chavez-Lopez	Staff/Community Member	<input checked="" type="checkbox"/>
Priscilla Marzouka	Guest	<input checked="" type="checkbox"/>

The regular meeting of the HCH Co-Applicant Board was called to order at 3:03 p.m.

1. **Guest Presentation – HCH Conference Review, Baltimore, MD**

**Dr. Joshua Barnett** shared an overview of sessions he attended including: medical respite care and lessons learned from COVID to utilize unconventional spaces; harm reduction in the primary care setting to manage alcohol use disorder and lessen chronic conditions such as liver disease; unique harm reduction respite in San Francisco to incrementally reduce amount of alcohol use; and adopting ED SUD treatment of Suboxone in primary care settings until patients are ready to engage in formal treatment.

**Wendy Katz** shared an overview of sessions she attended including making connections with patients; aggressive Xylazine wound care treatment; peer support and peer guides; Palliative Education and Care for the Homeless (PEACH) Team in Canada; point of care ultrasound as an up-and-coming practice for street medicine; nationwide challenges with bringing homeless back to a brick-and-mortar office for follow up appointments.

**Diana Chavez-Lopez** shared that USF presented their vaccine program model, which is similar to Pinellas County's VAP program. Efficient on the spot connection with clients. Pinellas was recognized for VAP success and is working on a manual for VAP to replicate our program.

Dr. Agdamag echoed the benefits of using point of care ultrasounds to detect things like foreign bodies, pneumonia, etc. and would love to explore this approach with the team.

2. **Chairman's Report**

a. **Declaration of Conflicts of Interest**

None

b. **Co-Applicant Board – New Members/Renewals/Resignations**

None

c. **Unfinished Business/Follow-Up**

None

3. **Consent Agenda**

a. **Approval of Minutes, June 13 , 2023**

b. **Medical Executive Committee Meeting Minutes, June 27 2023**

**Motion/Vote** to approve consent agenda:

<b>Member/Alternate</b>	<b>Motion</b>	<b>Second</b>	<b>Yay Vote</b>	<b>Nay Vote</b>	<b>Abstain</b>	<b>Absent</b>
Edi Erb	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Christa Bruning	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sandra Grosvenor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Jen Post	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kathy Neumann	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victoria Kelly	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lisette Roscoe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Carolyn Keough	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Joe Pondolino	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sgt. Eddie Hillmon	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Avery Slyker	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The motion was **unanimously** approved.

#### 4. **Clinical**

##### a. **Quality Improvement Update**

- i. **Clinical Quality Measures:** Rhonda O'Brien presented the individual clinical quality measures provided in the Board packet. 21% overall goals being on target.
- ii. **Patient Satisfaction Surveys:** Dr. MaryEllen Dennis presented the patient satisfaction survey results. With 231 total responses, 98.7% are satisfied or very satisfied; however, only 10% of encounters has a survey response. We are ramping up efforts and looking at new strategies to help patients feel more comfortable completing a survey after receiving care. Melissa VanBruggen added that the switch from paper to tablet surveys may have contributed to the challenge. Jodi Groth reviewed last year's data and shared there were 1,084 responses for the year with approximately 500 by the end of June.

##### b. **Active Clients/Encounters Trend Reports**

Rhonda O'Brien reviewed the year-to-date medical and dental client trend report provided in the Board packet for June 2023. Medical: 1,291 unduplicated patients with 2,832 encounters. Dental: 511 unduplicated patients with 1,785 encounters.

#### 5. **Governance/Operations**

##### a. **Clinic Operations Updates**

- i. **MMU/Bayside/Street Medicine Calendars:** The July calendar has some closures for holiday and the Bayside move to Mid-County. Started seeing patients this morning at Mid-County and everything went smoothly. There were some no-shows at Mid-County today, but it is too soon to know if it was related to transportation challenges. The MMU will now be at Safe Harbor on Mondays. Yesterday was very busy there! Earlier today, the MMU was taken to Fleet to diagnose the check engine light and will remain there overnight.
- ii. **Staffing/Vacancies:** Currently recruiting for a coordinator for the street medicine team and a MMU nurse. Program Manager is still posted for recruitment. A new nurse practitioner is on staff to help with coverage for provider absences.
- iii. **Street Medicine Initiative:** Dr. MaryEllen Dennis shared the long Street Medicine Video: <https://www.youtube.com/watch?v=oqN4DK5-PeQ>

##### b. **Bayside Expansion/MMU Procurement Updates**

Lisa Carrillo provided the update that the permit was finalized and approved on June 21, 2023! The Bayside Clinic closed for business at noon on Friday, July 7, 2023 to begin the move, with services re-opening at Mid-County Department of Health on Tuesday, July 11, 2023 (today). Construction mobilization will begin next week.

Information materials have been produced for print and digital notifications. Please share with your clients and networks. Contact Pinellas County Human Services if you need additional materials.

Dr. MaryEllen Dennis shared the new MMU is still on target for delivery at the end of the calendar year.

c. **MMU Sites/Enhance Productivity**

- i. **Past/Future Open House Events:** Dominique Randall shared the May Safe Harbor event was a success. The Salvation Army in South St. Pete is going through a remodel, which could include future telehealth opportunities.
- ii. **Telehealth Sites:** Four sites are up and running now. Waiting on MOU for Safe Harbor. To date, over 182 clients have been served with 225 encounters via telehealth.

6. **Fiscal**

a. **Financial Report**

The financial report through June 30, 2023 has not been completed yet. An update will be provided at a later date.

b. **Notice of Awards**

None

c. **New Funding Opportunities**

No new funding opportunities. The application submission for the HRSA FY23 Capital Assistance for Hurricane Response and Recovery Efforts (CARE) funding opportunity was included in the Board packet for review.

7. **New Business**

No new business to report.

Victoria Kelly shared the Pinellas Continuum of Care (CoC) is hosting Narcan training on July 27th from 10am - 2pm at St. Vincent Episcopal Church in St. Petersburg. For information, email [VKelly@HLPinellas.org](mailto:VKelly@HLPinellas.org).

8. **Project Director Updates**

Health Center Week preparations are underway with a focus on homeless population and stakeholder focus groups.

Local health care fraud now has the FBI's attention. Investigators from Miami reached out to Safe Harbor, Dr. MaryEllen Dennis & the navigators and they will be coming up to conduct in-person interviews.

Headway is being made with technology connections to BayCare to keep clinical coordination going.

The meeting was adjourned at 4:00 p.m.

The next meeting will be held at 3:00 p.m. on **Tuesday, August 8, 2023** via Microsoft Teams.