

2025 New Medical Vendor

What's changing?

Pinellas County is changing vendors from Cigna to **UMR, a UnitedHealthcare company**, as of January 1, 2025:

- The change is for **medical, behavioral/mental health and EAP** (Employee Assistance Program) benefits only.
- **Almost all current providers should be in UMR's UnitedHealthcare Choice Plus network.** To verify that your doctor is in-network, use the instructions found at the link below.



Why are we changing vendors?

- Based on ongoing **employee feedback**, we are moving back to the UnitedHealthcare family, which was rated second place during the previous RFP process.
- This change is expected to provide **larger provider networks**.

What's not changing?

- Your **premium rates will remain the same** in 2025 for medical (includes prescription and vision) and dental.
- You can choose between a **Point of Service plan** and a **high-deductible plan with a Health Savings Account**.
- Our **other benefits vendors will remain the same** (for example, EyeMed for vision, ExpressScripts for prescription, and Cigna for dental).

www.pinellas.gov/new-medical-plan-vendor



Pinellas County Employee Benefits
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